



We want you to feel safe and reassured when we visit your home. Anyone visiting your home on official duty will be wearing a fire service uniform, and be carrying an ID card with their name.

You will never be charged for a home safety visit, or for any equipment we provide.

“I picked up so many helpful fire safety tips from Tom when he came to my house, like never to leave the washing machine on when I’m out or asleep.”

Paul, Taunton



Book your visit or call for fire safety advice

Call **0800 05 02 999**

email firekills@dsfire.gov.uk or book online at dsfire.gov.uk/homesafety

You can also watch a video about a home safety visit on the website.

If you need this leaflet in another language or format, please contact us by phone or email using the details above.

Who can have a free home fire safety visit?

- Any household with children under the age of 18.
- Anyone aged over 65.
- Anyone with a disability, mobility issues or sensory loss.
- Anyone who smokes and lives alone.
- Anyone with a thatched property.
- Many other vulnerable people - please get in touch to ask.

If you think you are not eligible to have a home fire safety visit, or prefer fire safety advice over the phone, just call our local fire safety team - **0800 05 02 999**



DEVON & SOMERSET
FIRE & RESCUE SERVICE

Free home fire safety visit



Protect yourself, your family and your pets from fire



What happens at a home safety visit?

When we visit you, our friendly home safety adviser will help to identify and assess any fire risks and provide fire safety equipment where needed. They will also advise on escape plans and what to do in the event of a fire. The visit should take around 45 minutes.

Free fire safety equipment

A working smoke alarm is a vital early warning system to help you escape in the event of a fire. We will check alarms and replace them if needed. We can also supply fire retardant bedding, throws or blankets, carbon monoxide alarms, alarm testing sticks and special timers.



Specialist and personalised home fire safety advice

Devon and Somerset Fire and Rescue Service offers a free home fire safety visit service to help make everyone safer from the risk of fire.

Book your visit today

Call **0800 05 02 999**

email firekills@dsfire.gov.uk

or book online at

[dsfire.gov.uk/homesafety](https://www.dsfire.gov.uk/homesafety)



Support and equipment for people with sensory loss or disabilities

For people with additional needs or disabilities, we can provide specialist equipment, such as sensory loss smoke alarms that come with a strobe light and vibrating pad.