



Devon Access to Services

“Improving access to information, services, representation and training”

Suite 206, Queens House, Queen Street, Barnstaple, North Devon EX32 8HJ

☎ 01271 859261

☎ 07840 452147

📧 @DevonAccessToServices

✉ tim@ndvs.org.uk

✉ dasadmin@ndvs.org.uk

🌐 DevonServices.org.uk

Transport Options North Devon and Torridge

Community Car Schemes (individual transport for people with no alternatives)

All these services are subject to availability, have eligibility criteria and all services make a charge. Please contact them directly for more details

Age Concern Barnstaple & North Devon CIO

01271 324488

ageconcernbarnstaple.org.uk

Barnstaple and North Devon

Volunteer Car Service for older people to medical appointments, weekly shopping, to the bank and prescription collections. Some lifts to day care and social events.

Many other services available. Please see website or phone for details

Braunton Volunteers

01271 815222

Braunton, Croyde, Georgeham, Heanton, Chivenor, West Down

Volunteer Car Service for hospital, other healthcare and dental appointments.

Combe Martin & Berrynarbor Community Car Scheme

07592 174971

Combe Martin & Berrynarbor

Volunteer Car Service for residents of Combe Martin and Berrynarbor, for health-related appointments.

Holsworthy Rural Community Transport

01409 259001

pickme-up.co.uk

Holsworthy and surrounding area

Cars for care to essential appts, health centres, hospitals, dentists, chiropodists etc.

Ilfracombe Town Council Community Car Service

ilfracombetowncouncil.gov.uk

01271 855300 07917 320956

Ilfracombe

Volunteer Car Service to medical appointments.

South Molton & District Volunteer Bureau

01769 573167 (leave a message with a contact phone number for a call back)

smvb.org.uk

South Molton and outlying villages (including the Chumleigh area)

Volunteer Car Service for medical appointments.

Torridge Volunteer Cars

01237 237200

torridgevolunteercars.co.uk

Torridge and including Barnstaple

Volunteer Car Service for medical, social, or domestic appointments.

Wooda Plus

01237 427813

Volunteer Car Service for medical appointments Wooda patients only (Bideford area).

Bude Age Concern

01288 355007

<https://www.ageconcernbudedistrict.org/>

Volunteer car service to hospitals and local GPs

Ring and Ride and Community Minibus Services

Door to door minibus transport to the shops and days out. All are wheelchair accessible, very social and fun. Please contact them directly for more details

North Devon Ring and Ride (Mid Devon Mobility)

01271 328866

<https://www.middevonmobility.org.uk/services/north-devon-ring-ride/>

Barnstaple and surrounding area

Ring and Ride bus services. Contact them for details

Ilfracombe Community Minibuses (Inc Torridge Ring and Ride)
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01271 864882 – 07966 599757

ilfracombecta.org

North Devon and Torridge

Ring and Ride bus, wheelchair accessible vehicles and community minibus hire

Holsworthy Rural Community Transport

01409 259001

pickme-up.co.uk

Holsworthy and surrounding area

Ring and Ride bus services. Community Group Minibus Hire (wheelchair accessible vehicles)

Wheelchair Accessible Vehicles (including taxis)

If you know of any other accessible services please tell us at dasadmin@ndvs.org.uk

Ilfracombe Community Minibuses (Inc Torridge Ring and Ride)
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01271 864882 – 07966 599757

ilfracombecta.org

North Devon and Torridge

Wheelchair accessible vehicles

North Devon Ring and Ride (Mid Devon Mobility)

01271 328866

<https://www.middevonmobility.org.uk/services/north-devon-ring-ride/>

Barnstaple and surrounding area

Ring and Ride bus services. Contact them for details

Driving Miss Daisy Barnstaple

03330 146211 _ 07868 013268

www.drivingmissdaisy.co.uk

A range of wheelchair accessible transport services and companionship

Rayners Taxi's

07718 482803

Based in Bideford

South Molton Taxi Service Ltd

Based in South Molton

01769 573636

Sure Taxis Ltd

Based in Ilfracombe

01271 865385

Silverline Cabs Bideford

Based in Bideford

01237 722044

Other Transport Services (bus, train, car share)

For more information go to

www.traveldevon.info

Bus timetable books are available at your local Library.

Hospital transport and advice

Patient Transport and Advice Service

Criteria assessed assistance and/or referral to other transport services

0345 155 1009 - Plymouth and Devon

01803 656 777 – Torbay (including South Devon and Teignbridge)

For people who need extra help for medical reasons with transport to NHS arranged hospital appointments (not to GP Primary care) who:

- Are too unwell to travel by private car or public transport
- Will need skilled help to leave their home, or on the journey
- Require frequent treatment

Financial help to get to hospital appointments

Healthcare Travel Costs Scheme

Helping people on low incomes and eligible benefits may be able to reclaim travel costs to secondary care. You may be able to claim same day reimbursement at cashiers' offices at the receiving hospital or by post and will need evidence of:

- Benefit
- Appointment
- Receipt of expenses

Search online for - nhs help with travel costs (HTCS)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information or phone 01392 674806 or 0300 1231672

For financial help with a range of health care costs (including transport)

NHS Low Income Scheme

£16,000 Single

£23,000 couple

Helping people on low incomes access a range of health care costs (e.g. prescriptions) via an NHS means-tested benefit. Apply via Form HC1

0300 330 1343

Search online for - nhs low income scheme (NHSBSA)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information and a paper copy of Form HC1 or phone 01392 674806 or 0300 1231672

Details believed to be correct April 2024