**NORTHERN PUBLIC STAKEHOLDER NETWORK GROUP**

**Meeting held on 9th August 2022**

**Follow-Up Actions**

DETAILS RELATING TO MYCARE

Please visit the Apple App Store or Google Playstore and search ‘My Chart’. Follow the on-screen instructions to install the app. Alternatively, you can access MY CARE [via your web browser](https://mycare.exe.nhs.uk/MYCARE/Authentication/Login?).

Once you are on the webpage or have opened the My Chart app, select our Trust to begin your registration to MY CARE. – Click register to start this process.

If you have any difficulties installing or activating the app, there’s an app support team standing by to help guide you through the process.

Please contact our Helpdesk on:

Email: [rde-tr.mycarehelp@nhs.net](mailto:rde-tr.mycarehelp@nhs.net)

Telephone: 01392 404664, between 9am – 5pm.

